



SOUTHSIDE DENTAL

PATIENT APPOINTMENT INFORMATION

We recognize that in today's busy world, adhering to a schedule is important for everyone; therefore, we work diligently to see our scheduled patients on time. To make this happen, we do several things:

1. We work by appointment, only.
2. We do not double-book appointments. Your appointment times are scheduled for only you.
3. We email, text, or phone several days ahead asking for a confirmation response. Please note, an immediate response to this email is critical to the success of the appointment.
4. If we do not receive a confirmation response 48-hours before your appointment, your appointment may be given to another patient. If this is necessary, it will postpone your treatment and possibly jeopardize your oral health and comfort.
5. In the rare case that a patient does not show-up for a scheduled appointment without letting us know 48-hours prior, a non-refundable deposit may be required to schedule another appointment.

We appreciate the opportunity to be a partner in improving and maintaining your oral health and will work hard to get you in and out of your appointments on time. We look forward to working together to achieve the goals you have for your teeth and smile.

Thank you for your understanding in this important matter.

Acknowledgment Signature:

I, _____ (patient, parent, or guardian if under 18), have read this document and completely understand it.)